

RESTRICTED (when complete)

MG11

Page 1 of 6

WITNESS STATEMENT**Criminal Procedure Rules r 27.2; Criminal Justice Act 1967, s.9; Magistrates' Courts Act 1980, s.5B**URN Statement of: **Martin Richard THORLEY**

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police Constable

This statement (consisting of five pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: 

Date: 9th December 2020

Check box if witness evidence is visually recorded (supply witness details on last page)

I am Police Constable 14627 Martin Thorley of the Greater Manchester Police stationed at Ashton-under-Lyne Police Station. My current role is that of Licensing Officer, Strategic Demand Reduction Team for the Tameside District.

I have delegation of authority on behalf of the Chief Officer of Police for all applications made in respect of the Licencing Act 2003. (Exh Ref MRT/9)

I am aware that this statement will be used as part of an application for a review of the licensed premises **The Jolly Hatters, 119 Town Lane, Denton M34 2DJ**. I have exhibited a map of The Jolly Hatters and the surrounding area of Town Lane Exh Ref MRT/1

On Saturday 4th July 2020 The Health Protection (Coronavirus, Restrictions) (No. 2) (England) Regulations 2020 came into effect. These Regulations were made in response to the serious and imminent threat to public health which is posed by the incidence and spread of severe acute respiratory syndrome coronavirus 2 in England. This was the first date that Licensed Premises were permitted to open since they were ordered to close on 20th March 2020.

On this date I was working on Operation Kingfisher which is a Greater Manchester Operation for the Policing of Licensed Premises across the force area. I was teamed up with Pete Grimes who is employed as a Regulatory Compliance Officer from Tameside Council. The areas which I was allocated to visit on this date were both the Hyde and Denton areas of Tameside. My tour of duty on this date was 1000-1800hrs.

During my tour of duty at around 1455hrs I visited **The Jolly Hatters, 119 Town Lane, Denton M34 2DJ**. On visiting it was evident that the Manchester United football match against Bournemouth was being televised via a large projector screen in the main bar area of the pub. The kick off was 1500hrs.

On my visit there were persons at the Bar, waiting to be served. There were no screens in place at the bar and customers were standing face to face with the staff that were serving and not wearing face coverings. As a result of this Peter and myself advised the Designated Premises Supervisor who I know to be Debbie McCallum to place a table up against the bar in order to create a two metre distance to offer some form of protection for the staff and promote social distancing.

There were persons standing and moving between tables congregating in large groups and there was little or no social distancing taking place. Having spoken with Debbie McCallum it was my opinion that she appeared to be intoxicated and Debbie was slurring her words. I informed them of my opinion that the pub had too many

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2010/11

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patrons in to adhere to the social distancing guidance. The only place in the pub which appeared socially distanced was the vault which had approx. ten persons in it. Both Pete Grime and I advised the DPS to thin the crowd out and disperse some of the numbers. The DPS was informed that we would be re-attending to ensure that the premises were compliant.

At 1640hrs I re-attended with Pete Grimes. On arrival there were numerous persons outside the premises and the crowd had thinned out though there were still persons vertically drinking and freely wandering in and out of the premises unchallenged. We were met by Debbie who informed me that she had turned the match off and had removed approximately 20-25 persons for the premises sending them off towards Denton Town Centre. Debbie was informed of our concerns and that a follow up visit would be undertaken in the near future. Body Worn Video relating to these visits is exhibited as Exh Ref MRT/2

On 6th July at 0801hrs I emailed Derick Cooper from EI Group informing him of my concerns with regards to The Jolly Hatters, a premise for which he is the Regional Manager. The contents of these emails and the responses are attached as Exh Ref MRT/3

On Friday 14th August whilst working on Operation Kingfisher I visited the Jolly Hatters, Town Lane together with Mike Robinson from Tameside Licensing. On entering the premises it was clear that again, procedures were not being followed or adhered to. A signing in sheet had been left by the front door, which had clearly not been filled in, given the number of patrons present. I could see groups stood up drinking and lack of social distancing between parties/tables. There was a DJ playing music which was so loud that the speakers on the wall were vibrating. As such the DJ was advised to turn the music down to a level where it was possible to speak and be heard. On this visit the DPS not present. The premises were being managed by the husband of the DPS who appeared to be intoxicated and was sat drinking pints with a group from a different household to his own. I am aware that following this visit a Prohibition notice was served by TMBC to the DPS.

On Saturday 15th August Police were notified of an incident at the premises. Incident Number 004143 refers. On this occasion information was received by the Police that a large group had attended the Pub to watch the City match. The report states that the doors were shut so it would appear that the pub is closed. There had been a fight outside as persons had been thrown out of the Pub. The landlord was seen to be swearing and trying to fight a group walking down the middle of the road. The landlady is screaming outside. There's obviously something broken inside as they are now sawing and drilling now tor repair whatever it is outside. Noise is unbearable from the shouting, the cars pulling up outside and causing trouble. It's the same report I make every week and nothing is being done about it. Please can this be looked into as soon as possible? There was police presence which seemed to really stop this from happening, but its starting up again but 10 times as bad.

As a result of this incident I spoke in person with the informant to confirm information and as a result of what I was informed I made arrangements with Debbie McCallum and I requested full CCTV Footage of all cameras from inside and outside the premises from Saturday 15th August from 2145hrs until the last sale of alcohol and the premises closing.

On Monday 17th August I received an email from a concerned resident highlighting many issues associated with the premises. This email was copied into MP Andrew Gwynne. As a result of reading this email I forwarded my concerns onto Rebecca Birch, Regulatory Compliance Officer for Tameside Council who covers the Denton area. I have exhibited a redacted version of this correspondence as Exh Ref MRT/4

I attended at The Jolly Hatters Pub at 1030hrs on Tuesday 18th August 2020 where I was handed a memory stick containing footage from cameras covering incidents from 15th August 2020. This footage has been exhibited as Exh Ref MRT/5

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Signature witnessed by:

This footage has been viewed and was found to show a large scale disturbance and fighting inside the Premises, a window being punched and smashed, the DPS's husband arguing outside the premises and the DPS falling over in what I would describe as a state of intoxication. Despite the large number of patrons present, the fight and the damage, no call had been made to the Police from the any customer, staff member or management at the Premises. The only call was that of the resident having to endure this whilst in their own home.

At 1002hrs on Wednesday 16th September 2020 I was copied into an email from Derick Cooper from EI Group. This email confirmed that he had spoken to Debbie McCallum earlier that day. Derick stated "The Jolly Hatters will not open today and will remain closed until Debbie's notice has expired and she has vacated the premises which she is due to leave on Monday 21st September 2020."

On Thursday 17th September 2020 I was made aware by PC 13448 Cookson that he had attended the Jolly Hatters which was open and had customers present. The DPS was spoken with and claimed that she had taken legal advice and had been advised she could open as she had not received any written instruction from Enterprise Inns.

Later on Thursday 17th September 2020 at 2320hrs I received an email from Inspector Smith, the Neighbourhood Inspector for the Denton area of Tameside detailing how Mr Smith attended the Jolly Hatter PH, Town Lane Denton at 1940 hours on Thursday 17th September to conduct a VLP. At 1950hrs Mr Smith issued a closure notice to Debbie McCallum. Four other notices were distributed around the pub including the outer and inner doors. Debbie was informed that a breach would lead to a fine or imprisonment up to 3 months. This email is attached as Exh Ref MRT/6

On 22nd October 2020 I was informed by PCSO Leech that he was intending to carry out Neighbourhood Surveys in the Denton area. One of the areas surveyed was the Town Lane area. A blank copy of the survey is exhibited as Exh Ref MRT/7

On the 7th November 2020 PCSO Leech confirmed that Neighbourhood surveys had been completed on Town Lane, where residents had been asked what issues they may be facing in the local area.

As a result of the surveys I was able to identify residents who had voiced concerns about licensing matters in the local area. I composed a letter to residents which I hand delivered to each resident on 16th November 2020. A blank copy of the letter is exhibited as Exh Ref MRT/8

At 0852hrs on 9th September 2020 I sent a text message to Derick Cooper, from Enterprise Inns. The email was asking if any measures had been introduced at the premises with regards to the showing of football at the premises as I believe that the showing of Football at this Licences premises is a contributory factor in the disorder and problems which were being experienced at these premises. A copy of the message is available as Exh Ref MRT/10

At 1200hrs on 16th November 2020 I attended The Jolly Hatters Town Lane Denton along with Mike Robinson from TMBC to have a meeting with Derick Cooper who had been the representative of Enterprise Inns who covers the Tameside area. At this meeting I was introduced to Adam Hancox who is Derick's replacement as Regional Manager for the Tameside area. At this meeting we openly discussed the problems and issues caused at the premises and the concerns I had heard from the local residents. Different ideas were discussed as possibilities moving forward with various operators and operating models being muted.

Despite these discussions and suggestions I have not been made aware of any proposals being put forward of volunteered to resolve the issues and show a commitment to promoting the licensing objectives. My main concern is the lack of commitment shown from Enterprise Inns to return this premises back to a safe, good

Signature: [Redacted]

Signature witnessed by:.....

local community Public House that the residents of Town Lane would be proud of.

I have used the Greater Manchester Police IOPs system to research incidents at the Jolly Hatters, Town Lane Denton and I have noted the following incident numbers:-

- 002287-041120
- 000005-310820
- 000273-160820
- 004143-150820
- 000932-080820

All have been included as Exh Ref MRT/11

It is my opinion that neither Debbie McCallum as DPS or EI Group as Premises Licence holder have managed to promote the Licensing Objectives. There has been disorder and breaches of The Health Protection Regulations 2020. These incidents are evidence of crime and disorder which have had an impact on the quality of life experience of residents from the local community.

It is the case that the manner in which the premises have been managed, allowing the congregation of persons falls short of what is expected from a licensee in Promoting the Licensing Objectives.

Both the Designated Premises Supervisor and the Premises Licence Holder are jointly responsible for putting the welfare of staff, customers, attending Police, Council Officers and the wider members of the public in danger of contracting a potentially fatal illness. I consider the behaviour and actions of the management and staff at The Jolly Hatters to have been totally irresponsible especially during the period of 4th July until the premises was closed down on the 17th September.

The instructions and regulations given to Licenced Premises are clear and should be understood by everybody. There is a clear risk to Public Health during a global pandemic. I am not satisfied that papering over the cracks with another change of DPS without additional conditions and or changes to the Licence and the operating model of this premises will change this Premises for the good of all staff, customers, residents and the Authorities in the future.

I have caused the production of the following exhibits which are to be presented for the Review Panel Hearing:-

MRT/1 Map of Town Lane

MRT/2 Body Worn Video of visit on 4th July 2020

MRT/3 Correspondence between PC Thorley and Enterprise Inns (Derick Cooper) dated 6th July 2020 and 7th July 2020 and responses

MRT/4 Redacted correspondence from Resident / responses dated 17th August 2020

MRT/5 CCTV in relation to 15th August 2020

MRT/6 Email - Mr Smith, Denton Neighbourhood Inspector dated 17th September 2020

MRT/7 Blank Neighbourhood Survey from Town Lane Surveys

MRT/8 Copy of blank GMP letter sent to local residents dated 16th November 2020

Signature:...

Signature witnessed by:.....

MRT/9 Delegated Authority from Chief Constable.

MRT/10 copy of Text message to Derick Cooper EI Group

MRT/11 List of incidents at The Jolly Hatters, Town Lane 2020

To the best of my knowledge and belief there is no reasonable ground for believing that the information produced above, from various Police computer systems, and included in this statement is inaccurate because of improper use of the computers and to the best of my knowledge and belief at all material times the computers were operating properly, or if not, any respect in which they were not operating properly or were out of operation was not such as to effect the production of information or its accuracy.

[Redacted signature area]

PC 14627 Martin Thorley

Signature: [Redacted]

Signature witnessed by:.....

Witness contact details		URN
Home address:	C/O Hyde Police station	Postcode: SK14 2LJ
Home telephone no.:		Work telephone no:
Mobile no:		E-mail address:
Preferred means of contact:	<i>(Specify details for vulnerable/intimidated victims and witnesses only):</i>	
Gender: Male		Date and place of birth:
Former name:		Ethnicity code 16+1
DATES OF WITNESS NON-AVAILABILITY:		
Witness care		
a) Is the witness willing and likely to attend court? If 'No', include reason(s) on form MG6.		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
b) What can be done to ensure attendance?		
c) Does the witness require Special Measures Assessment as a vulnerable or intimidated witness? <i>Youth under 18; witness with mental disorder, learning or physical disability; or witness in fear of giving evidence or witness is the complainant in a sexual offence case</i> If 'Yes' submit MG2 with file in anticipated not guilty, contested or indictable only cases.		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
d) Does the witness have any particular needs? If 'Yes' what are they? (Disability, healthcare, childcare, transport, language difficulties, visually impaired, restricted mobility or other concerns?)		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Witness consent (for witness completion)		
a) The Victim Personal Statement scheme (victims only) has been explained to me:		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
b) I have been given the Victim Personal Statement leaflet:		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
c) I have been given the leaflet 'Giving a witness statement to the police'		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
d) I consent to police having access to my medical record(s) in relation to this matter: <i>(obtained in accordance with local practice)</i>		<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A
e) I consent to my medical record in relation to this matter being disclosed to the defence:		<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A
f) I consent to the statement being disclosed for the purposes of civil or other proceedings if applicable: e.g. child care proceedings, CICA.		<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A
g) Child witness cases only. I have had the provision regarding reporting restrictions Explained to me.		<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A
I would like CPS to apply for reporting restrictions on my behalf		<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A
I understand that the information recorded above will be passed on to the Witness Service, which offers help and support to witnesses pre-trial and at court:		
Signature of witness:.....		PRINT NAME:
Signature of parent/guardian (appropriate adult).....		PRINT NAME:
Address and telephone number if different from above:		
Statement taken by (print name): Self		Station: Hyde
Time and place statement taken: 1600 hrs Hyde Police station		



Martin Thorley

From: Mike Robinson <mike.robinson@tameside.gov.uk>
Sent: 09 December 2020 12:43
To: Martin Thorley
Subject: FW: The Jolly Hatters - Town Lane, Denton

Mike Robinson
Regulatory Services Manager (Licensing)
Environmental Services (Public Protection)
Operations and Neighbourhoods
Operations and Neighbourhoods

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Fax. 0161 342 2275

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From: g.licensing@gmp.police.uk <g.licensing@gmp.police.uk>
Sent: 06 July 2020 08:01
To: Derick.Cooper@eigroupplc.com
Cc: Pete Grimes <pete.grimes@tameside.gov.uk>; Mike Robinson <mike.robinson@tameside.gov.uk>;
Subject: The Jolly Hatters - Town Lane, Denton

Good morning Derick,

Pete Grimes from TMBC and myself visited The Jolly Hatters on Town Lane on two occasions on Saturday and we were disappointed with the number of patrons inside the pub. There was no social distancing and very little signage displayed on the entrance to the premises. There are two large white display boards either side of the entrance which are currently empty and could be utilised. There were too many persons wandering around, large groups seated together, cheering during the televised football, and shouting. All of these actions were not unchallenged and the guidance was clearly not being adhered to.

I attended again at the request of the DPS on Sunday with the local Police Officer, PC Tinsley. The DPS has removed some tables and chairs and the pub was still busy though spacing was better (The tables and chairs were piled on the pool table and need moving from the lounge area). The DPS informed me that you had attended after myself on Saturday and also had some concerns about the premises.

I appreciate that the DPS was opening for the first time on Saturday since taking over the premises, though on walking in at 3pm on Saturday it was like a busy Saturday night in a Town Centre pub. At this moment in time with the Covid 19 guidance this cannot be allowed to happen .

Other pubs in the area appear to have got measures in place and upon opening had numbers managed and at a safe level.

Could I please ask you to confirm the following:-

Has a risk assessment been carried out for this premises?

Has any guidance / support been provided by EI Group to this premise?

Should a member of staff be controlling the entrance to the Premises?

Has any posters and signage being distributed for use?

What is the current occupancy of the premises?

From what I observed on Saturday it is my opinion that the Premises which did not show the Football appeared to have less issues inside the premises though were still at a safe capacity.

For the safety of both staff and customers I would expect to see improvements in the safe operating of this premises.

If you would like to discuss, please call me on the below number.

Regards and thanks

14627 Thorley | PC
District Licensing Officer | Tameside 'G'

Address: Ashton DHQ, Manchester Road, Tameside, OL7 0BQ



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Martin Thorley

From: Mike Robinson <mike.robinson@tameside.gov.uk>
Sent: 09 December 2020 12:43
To: Martin Thorley
Subject: FW: The Jolly Hatters - Town Lane, Denton

Mike Robinson
Regulatory Services Manager (Licensing)
Environmental Services (Public Protection)
Operations and Neighbourhoods
Operations and Neighbourhoods

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From: g.licensing@gmp.police.uk <g.licensing@gmp.police.uk>
Sent: 07 July 2020 09:10
To: Mike Robinson <mike.robinson@tameside.gov.uk>
Subject: FW: The Jolly Hatters - Town Lane, Denton

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FYI

From: Licensing Tameside District
Sent: 07 July 2020 09:07
To: 'Derick Cooper'
Subject: RE: The Jolly Hatters - Town Lane, Denton

Many thanks for that Derick.

I am in work today and have a couple of visits arranged at lunch time.

I appreciate the DPS is new to this premises and the Saturday opening together with the screening of the football was not helpful on getting to know the patrons and meet the customers' expectations.

Moving forward, this premises can be challenging and will need to be managed firmly. Is the showing of the football a must?

The noise levels were too loud and as you state the customer numbers needed reducing.....I believe the numbers would have been manageable without the added risk of the patrons who were attracted to the screening of the football.

Many thanks for your assistance....

14627 Thorley | PC
District Licensing Officer | Tameside 'G'

Address Ashton DHQ, Manchester Road, Tameside, OL7 0BQ



From: Derick Cooper [<mailto:Derick.Cooper@eigroupplc.com>]
Sent: 06 July 2020 17:36
To: Licensing Tameside District
Subject: RE: The Jolly Hatters - Town Lane, Denton

Hi

I did call in after your visit on Saturday and helped the Publican thin out customers and reduce numbers, it seems the issue was managing customers in the beer garden who moved indoors which was to capacity.

I am back on site tomorrow morning and will be advising the Publican on further measures she can take and on tweaks she can make to her current Risk assessment and procedures to ensure that Covid-19 Secure Guidelines are met and adhered to

I will send you a further update after my meeting tomorrow and if time allows we can meet up if you would like

Many thanks

Derick Cooper

Derick Cooper
Regional Manager - Beacon


e: Derick.Cooper@eigroupplc.com | w: www.eigroupplc.com
Ei Group, 3 Monkspath Hall Road, Solihull, B90 4SJ

From: g.licensing@gmp.police.uk <g.licensing@gmp.police.uk>
Sent: 06 July 2020 08:01
To: Derick Cooper <Derick.Cooper@eigroupplc.com>
Cc: pete.grimes@tameside.gov.uk; mike.robinson@tameside.gov.uk; 
Subject: The Jolly Hatters - Town Lane, Denton

Good morning Derick,

Pete Grimes from TMBC and myself visited The Jolly Hatters on Town Lane on two occasions on Saturday and we were disappointed with the number of patrons inside the pub.

There was no social distancing and very little signage displayed on the entrance to the premises. There are two large white display boards either side of the entrance which are currently empty and could be utilised.

There were too many persons wandering around, large groups seated together, cheering during the televised football, and shouting. All of these actions were not unchallenged and the guidance was clearly not being adhered to.

I attended again at the request of the DPS on Sunday with the local Police Officer, PC Tinsley. The DPS has removed some tables and chairs and the pub was still busy though spacing was better (The tables and chairs were piled on the pool table and need moving from the lounge area). The DPS informed me that you had attended after myself on Saturday and also had some concerns about the premises.

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Has any guidance / support been provided by EI Group to this premise?

Should a member of staff be controlling the entrance to the Premises?

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What is the current occupancy of the premises?

From what I observed on Saturday it is my opinion that the Premises which did not show the Football appeared to have less issues inside the premises though were still at a safe capacity.

For the safety of both staff and customers I would expect to see improvements in the safe operating of this premises.

If you would like to discuss, please call me on the below number.

Regards and thanks

14627 Thorley | PC

District Licensing Officer | Tameside 'G'

[REDACTED]
Address Ashton DHQ, Manchester Road, Tameside, OL7 0BQ



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Martin Thorley

From: Mike Robinson <mike.robinson@tameside.gov.uk>
Sent: 09 December 2020 12:43
To: Martin Thorley
Subject: FW: The Jolly Hatters - Town Lane, Denton

Mike Robinson
Regulatory Services Manager (Licensing)
Environmental Services (Public Protection)
Operations and Neighbourhoods
Operations and Neighbourhoods

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From: g.licensing@gmp.police.uk <g.licensing@gmp.police.uk>
Sent: 21 July 2020 10:36
To: Mike Robinson <mike.robinson@tameside.gov.uk>
Subject: FW: The Jolly Hatters - Town Lane, Denton

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Have you spoken with Mr Cooper and explained the concerns with the premises??
Were there any licensing issues when the alleged late night trading was reported?

Martin

From: Derick Cooper [<mailto:Derick.Cooper@eigroupplc.com>]
Sent: 10 July 2020 14:37
To: Licensing Tameside District
Subject: RE: The Jolly Hatters - Town Lane, Denton

Hi Martin

I've visited the Jolly Hatters and further improved procedures have been put in place

It seemed a factor in the overcrowding on the initial opening day was around the management of the front door and customers in the rear external beer garden coming back into the site when it had reached capacity

The following is now in place

New Table Chair layout with markings to ensure Social Distancing is in place and reducing capacity further
Wait at the door policy to allow control of numbers internally and externally and ensure customers are seated by a member of the team

Training to ensure the team are spacing groups at tables to stop small groups merging into one large group

Test and Trace information collection point

Table service only no queuing at the bar or ordering at the bar

Improved signage to explain the rules to Customers and informing them service will be refused if the rules are broken

Signage explaining to customers they may not be allowed into the pub from the beer garden if Capacity has been reached

Signage, wipes and sanitiser at the Fruit Machine

Football will be shown this weekend with the new rules in place, signage is up asking customers to be quiet during the game or the channel will be turned off. Should the new rules not help control the customers during sport the TV will be turned off and Sport will be removed

Many thanks

Derick Cooper

Regional Manager - Beacon

e: Derick.Cooper@eigroupplc.com | w: www.eigroupplc.com

Ei Group, 3 Monkspath Hall Road, Solihull, B90 4SJ

From: g.licensing@gmp.police.uk <g.licensing@gmp.police.uk>

Sent: 07 July 2020 10:46

To: Derick Cooper <Derick.Cooper@eigroupplc.com>

Cc: mike.robinson@tameside.gov.uk; [REDACTED]

Subject: RE: The Jolly Hatters - Town Lane, Denton

Derick....

Many thanks for the update.

Police patrols and licensed visits will be undertaken in the coming weeks and as we stand this premises is a potential risk.

Your assistance in addressing the risk assessment and reducing numbers is appreciated.

Please let me know the outcome of the visit and if the premises is likely to be a risk for the coming weekend.

Regards

Martin

From: Derick Cooper [<mailto:Derick.Cooper@eigroupplc.com>]

Sent: 07 July 2020 09:11

To: Licensing Tameside District

Subject: Re: The Jolly Hatters - Town Lane, Denton

Hi

I'm now visiting first thing tomorrow morning, I'll be looking at the risk assessment for sport, I think it may need adjusting or sport may need to be removed and reviewed in line with any change to guidelines at the start of the new season

Once we've discussed tomorrow I'll send an update

Thanks

Derick Cooper

Regional Manager - Beacon

[REDACTED]
e: Derick.Cooper@eigroupplc.com | w: www.eigroupplc.com

Ei Group, 3 Monkspath Hall Road, Solihull, B90 4SJ

From: g.licensing@gmp.police.uk <g.licensing@gmp.police.uk>

Sent: Tuesday, July 7, 2020 9:06:51 AM

To: Derick Cooper <Derick.Cooper@eigroupplc.com>

Subject: RE: The Jolly Hatters - Town Lane, Denton

Many thanks for that Derick.

I am in work today and have a couple of visits arranged at lunch time.

I appreciate the DPS is new to this premises and the Saturday opening together with the screening of the football was not helpful on getting to know the patrons and meet the customers' expectations.

Moving forward, this premises can be challenging and will need to be managed firmly. Is the showing of the football a must?

The noise levels were too loud and as you state the customer numbers needed reducing.....I believe the numbers would have been manageable without the added risk of the patrons who were attracted to the screening of the football.

Many thanks for your assistance....

14627 Thorley | PC

District Licensing Officer | Tameside 'G'

[REDACTED]
Address Ashton DHQ, Manchester Road, Tameside, OL7 0BQ

UNDER 25?
BE PREPARED TO SHOW ID

25
CHALLENGES ONE

From: Derick Cooper [<mailto:Derick.Cooper@eigroupplc.com>]
Sent: 06 July 2020 17:36
To: Licensing Tameside District
Subject: RE: The Jolly Hatters - Town Lane, Denton

Hi

I did call in after your visit on Saturday and helped the Publican thin out customers and reduce numbers, it seems the issue was managing customers in the beer garden who moved indoors which was to capacity.

I am back on site tomorrow morning and will be advising the Publican on further measures she can take and on tweaks she can make to her current Risk assessment and procedures to ensure that Covid-19 Secure Guidelines are met and adhered to

I will send you a further update after my meeting tomorrow and if time allows we can meet up if you would like

Many thanks

Derick Cooper

Derick Cooper
Regional Manager - Beacon

[REDACTED]
e: Derick.Cooper@eigroupplc.com | w: www.eigroupplc.com
Ei Group, 3 Monkspath Hall Road, Solihull, B90 4SJ

From: g.licensing@gmp.police.uk <g.licensing@gmp.police.uk>
Sent: 06 July 2020 08:01
To: Derick Cooper <Derick.Cooper@eigroupplc.com>
Cc: pete.grimes@tameside.gov.uk; mike.robinson@tameside.gov.uk; [REDACTED]
Subject: The Jolly Hatters - Town Lane, Denton

Good morning Derick,

Pete Grimes from TMBC and myself visited The Jolly Hatters on Town Lane on two occasions on Saturday and we were disappointed with the number of patrons inside the pub.

There was no social distancing and very little signage displayed on the entrance to the premises. There are two large white display boards either side of the entrance which are currently empty and could be utilised. There were too many persons wandering around, large groups seated together, cheering during the televised football, and shouting. All of these actions were not unchallenged and the guidance was clearly not being adhered to.

I attended again at the request of the DPS on Sunday with the local Police Officer, PC Tinsley. The DPS has removed some tables and chairs and the pub was still busy though spacing was better (The tables and chairs were piled on the pool table and need moving from the lounge area). The DPS informed me that you had attended after myself on Saturday and also had some concerns about the premises.

I appreciate that the DPS was opening for the first time on Saturday since taking over the premises, though on walking in at 3pm on Saturday it was like a busy Saturday night in a Town Centre pub. At this moment in time with the Covid 19 guidance this cannot be allowed to happen .

Other pubs in the area appear to have got measures in place and upon opening had numbers managed and at a safe level.

Could I please ask you to confirm the following:-

**Has a risk assessment been carried out for this premises?
Has any guidance / support been provided by EI Group to this premise?
Should a member of staff be controlling the entrance to the Premises?
Has any posters and signage being distributed for use?
What is the current occupancy of the premises?**

From what I observed on Saturday it is my opinion that the Premises which did not show the Football appeared to have less issues inside the premises though were still at a safe capacity.

For the safety of both staff and customers I would expect to see improvements in the safe operating of this premises.

If you would like to discuss, please call me on the below number.

Regards and thanks

14627 Thorley | PC
District Licensing Officer | Tameside 'G'

Address: Ashton DHQ, Manchester Road, Tameside, OL7 0BQ



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Elise Brophy

From: [REDACTED]
Sent: 10 December 2020 14:28
To: Elise Brophy
Subject: FW: The Jolly Hatters redacted correspondence MRT/4

Importance: High

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Good Afternoon Rebecca

With regards to the on-going issues at the premises I have now had enough of the excuses and lack of control shown by the DPS.

There were breaches of regulations and guidance witnessed by Mike and myself on Friday night and things are not improving.

This morning I have received the below complaint relating 'mainly' to incidents and fighting on Saturday night. This complaint is from a local resident who's quality of life is now being directly affected by this premises. She speaks on behalf of others in the area who due to fear of reprisals are fearful of coming forward and being named.

Police have a log in (which was not attended) relating to fighting at the Pub. Incident No 4143-150820

I have spoken with Derick Cooper, area manager from Enterprise Inns. I have filled him in with my concerns about how the premises is not being managed and the fact that I have major concerns in the ability of the DPS and her husband who I believe are always drunk and no managing the premises. Derick assures me he is taking this matter seriously and will be visiting the premises on Wednesday to meeting with the DPS and her husband to explain in detail what is acceptable and what is not acceptable.

He assures me that if improvements are not made and we get further issues reported that he will consider terminating the contracts of the current DPS and her husband.

Derick states that it is his intention to attend again at weekend to complete a spot check to see if improvements and his suggestions have been implemented.

I told Derick that this DPS and the premises is his responsibility and his problem and I expect immediate improvements.

I informed Derick of the intention to consider the serving of a Prohibition Notice in relation to the premises operating in a manner that poses a threat to public health through the spread of severe acute respiratory syndrome coronavirus 2 (SARSCoV-2) in England.

I have spoken at length with the complainant [REDACTED] and sympathise with them. I would imagine what they describe is occurring as I have seen things leading up to the incidents and have heard excessively loud music and I have seen young people not respecting social distancing and very little being done by the management to encourage it or enforce it.

The complainant called the police in relation to this matter and has spoken with TMBC. I have asked them to continue to call in relation to any incidents at the premises and record times in order to support the request for a reduction in operating hours from the current 0100hrs, which I believe is unreasonable for the location of the premises.

I have spoken with Debbie McCallum this afternoon and I have requested full cctv footage is provided of all cameras inside and outside the premises from Saturday 15th August from 2145hrs until the last sale of alcohol and the bar closing.

She claims the incident was as a result of her throwing somebody out who then smashed a window. NO REPORT TO POLICE.

Debbie was not present at the pub at the time of the call and certainly did not sound enamoured to me calling her and requesting her to take some responsibility and provide footage.

This requested footage should establish if social distancing was being adhered to during the football.

Confirm the numbers in attendance as the doors were locked.

Capture the 'fighting' inside the pub.

Capture the 'fighting' outside the pub.

Show the Window getting smashed.

Domestic involving vehicle outside the pub.

Landlord being involved in the fighting.

Time the last sale of alcohol was made and drinks stop being served.

I hope to have the cctv made available for 1000hrs tomorrow. I have requested it to be on a memory stick in a viewable format by tomorrow.

Rebecca.....Will you be free to view the footage with me at Hyde Police Station at some point tomorrow in order to see exactly what is going on.

I intend to liaise with Derick Cooper again if the situation is as feared in order for proportionate and timely action to be taken by the Premises Licence holder to assist in promoting the licensing objectives and conforming with the regulations and guidance under The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020

NOT HAPPY

14627 Thorley | PC
District Licensing Officer | Tameside 'G'

Address Ashton DHQ, Manchester Road, Tameside, OL7 0BQ



From: Licensing [<mailto:licensing@tameside.gov.uk>]
Sent: 17 August 2020 13:00
To: Martin Thorley
Subject: FW: The Jolly Hatters Town Lane Denton
Importance: High

FYI

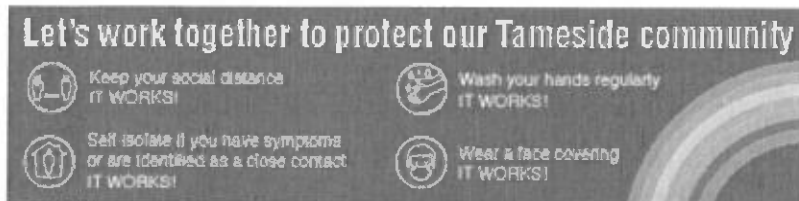
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Regulatory Services Officer
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From: [REDACTED]
Sent: 17 August 2020 10:34
To: Licensing
Cc: GwynneA@parliament.uk
Subject: The Jolly Hatters Town Lane Denton
Importance: High

Good morning

I have been asked to send the below to yourselves in relation to the Jolly Hatters on Town Lane In Denton, following a phone call I made this morning to the licensing department:

I have spoken to the licensing officers several weeks ago about this premises and I have seen the polices and licensing officers making visits, however the past few weeks have been unbearable, especially since the weekend which has just gone.

Could someone kindly ring me please to discuss the below asap?

Just to highlight the following to you:

- Thursday late night / early morning Friday – people coming out shouting, loud music playing from 2pm until really late
- Front doors wide open and music playing loudly from 2pm onwards right the way through into late evening again on Friday, Saturday
- Friday – large groups of people mainly young lads, gathering inside and out. Music playing loudly and shouting. From about 12.30pm this large group of really young people were shouting outside on the front for a long time
- Drug dealers are outside pulling up in cars, they deal the drugs and then you can see them being taken inside the pub or taken outside on the benches
- People urinating outside homes right next to the pub up the walls and fences
- Women screaming late on in the evening – this is most nights and the same woman
- Saturday – the pub seemed to closed late afternoon, the doors were closed and the lights went out in time for the City match to start. We thought they had closed the pub, but around 10pm a very large group of young lads came out of the pub shouting an swearing, the landlord followed them out shouting and swearing too. There seemed to of been an altercation inside which spilled outside onto the road. Then following the large group of young lads and the landlord, there followed another large group of young lads trying to stop the landlord from fighting, this went on for about an hour.
- In the meantime, a man turned up to repair something which had been broken, inside, so we had drilling and sawing at 11pm outside on the front as he tried to repair what ever had been broken
- We then had the cars pulling up outside beeping horns, young lads who are clearly really drunk driving off, people shouting on mobile phones outside the pub, in the road

- At around 12.45am we had a couple fighting outside, he trapped his partner in the car and locked her inside, she was screaming to be let out and he was being aggressive towards her, I called the police at just before 1am as I had concerns for her welfare, I know someone came out of one of the house to check on them to see what was going on
- Last night / early hours this morning we were woken up around 1.30am by a group of kids screaming and shouting outside and down the road for at least 30 minutes
- Landlord is drunk early evening, and has not control over the pub
- The groups are not from the same household at all, there is no social distancing taken place whatsoever

This is the same every night Thursday to Sunday every week and when the pub decides to close the noise is unbearable for a good hour after the doors shut.

I would like to know the following:

- Why this establishment has been granted a 1am license being in a highly residential area ?
- Why nothing is being done about it?
- What responsibility do the landlord and landlady have for operating a pub in a residential area?
- Why the noncompliance of social distancing isn't being adhered to even though Tameside is one of the highest infection rates at the moment and is still subject to local lockdown ruling?

Speaking to the landlord and landlady clearly isn't doing anything at all to stop this, they don't care.

They are allowing underage drinking, drug dealing to take place, they must know how young these groups of up to 30 people are and what they are doing, as it isn't being hidden. The noise and anti-social behaviour has got to a point where doing nothing isn't an option anymore.

The police and council are supposing to be watching this establishment as it is on a watch list, but it's getting worse.

I have lived here for 16 years, and seen many different landlords at the Jolly, but this couple are the worst yet.

I have spoken to neighbours who feel the same way, but they feel with the type of people the pub is being ran by and who they allow in, they don't want to highlight it due to any repercussions, and to honest so am I, but I can't do another weekend with no sleep for myself or my family.

My contact details are as follows:

[REDACTED]

I would like a phone call today to discuss this further.

Regards,

[REDACTED]

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Thank you for your co-operation.

Martin Thorley

From: Stuart Smith
Sent: 17 September 2020 23:20
To: Lee X Broadstock; Martin Thorley
Subject: Jolly Hatter PH

Sir,

I attended the Jolly Hatter PH, Town Lane Denton at 1940 hours on Thursday 17th September to conduct a VLP. I was aware of the issues the Brewery were having with the licensee, Debbie McCullum.

When I arrived there were no bar staff present and approx. 20 persons in the main room. A short time later I was joined by Debbie and her husband and we spoke in private in the snug at the front of the premises. Present with me was Sergeant Playford. Debbie and her husband had been having dinner upstairs. I introduced myself as the neighbourhood Inspector for Denton.

Our conversation started regarding what the brewery, Enterprise Ins had stated to her. Debbie showed me a letter which referred to her tenancy being ended on Monday morning at 10am. Debbie went on to say that she had taken independent legal advice and that this advice was that if she hadn't received a hard copy of any further information about not opening she was entitled to remain open. Debbie stated she had spoken to her area manager who advised her to close but hadn't received the email he had allegedly sent.

We then discussed the previous issues we had had with the pub whilst she was the licensee. Each of these issues referred to her being intoxicated when the incidents occurred and she had not dealt with them appropriately. Debbie was under the influence toady, this was obvious and admitted to having consumed 3 pints. Her husband who was present throughout, admitted to having drunk more. I told Debbie I was concerned that as she hadn't the backing of the management team, had been requested to close and hadn't, the fact she was leaving soon - she had nothing to lose. This situation itself gave cause for concern. The fact that she was inebriated already, that there had been previous issues whilst under the influence, I believed there was a very strong likelihood that this lack of proper supervision and control would lead to nuisance incidents to local residents that she could not either control or deal with.

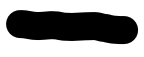
As a result of all of the above advised that I was issuing a closure notice. This was at 19.50 hours. Debbie was served with a notice and 4 other notices were distributed around the pub including the outer and inner doors. Debbie was made aware there was no appeals process for this closure until she had attended court. She made no representations. The customers were asked to leave - there were no issues. None of the customers appears to have drunk as much as Debbie and her husband. Debbie was aware that she was entitled to remain on the property any anybody else who wanted to, had to be a resident. The doors were closed at 8pm and locked. Only the one bar staff member remained and this was to help tidy up. Debbie was informed that a breach would lead to a fine or imprisonment up to 3 months.

Debbie at no point made any representations about my decision.

I hope to be back in tomorrow at 12 if you need further.

Stuart

Inspector 03166 Stuart Smith
Tameside West Neighbourhood Inspector
Hyde Police Station



DENTON NORTH EAST BURGLARY / CRIME SURVEY.

NAME.....

ADDRESS.....

.....

POSTCODE.....

TELEPHONE No's.

(HOME).....

(MOBILE).....

Do you have any problems with Criminallity Yes No
in your area?

If yes what are your problems?

.....
.....
.....

When are these problems occurring?

.....
.....
.....
.....

Have your ever had any property stolen Yes No
from your home address?

When was this and were the Police
contacted?

.....
.....
.....
.....



Do you know anybody who buys stolen property in the local area?

.....
.....
.....
.....

Can you identify anybody who is dealing drugs?

.....
.....
.....
.....

Do you know who is committing Burglaries in the local area? Yes No

If so, who is committing Burglaries?


.....
.....
.....
.....

Is there any further information which you would like to share with Greater Manchester Police?

.....
.....
.....
.....



PC 14627 Thorley
Tameside Police Licensing Officer
Hyde Police Station
Clarendon Road
Hyde
Tameside
SK14 2LJ



16th November 2020

Dear Resident

JOLLY HATTERS, 119 TOWN LANE DENTON M34 2JD

As the Police Licensing Officer for the Tameside District I would like to hear from you with regards to The Jolly Hatters, Town Lane, Denton.

I am aware that PCSO Leech has recently carried out a Neighbourhood survey in the Denton area. It has been noted that you have made mention and raised your concerns about this particular Licenced Premises.

As you will be aware the premises was closed by the Police and Tameside Council on 17th September 2020, due to repeated failure to implement appropriate Social Distancing controls as required by The Health Protection Coronavirus Restrictions.

It is accepted that under The Health Protection (Coronavirus, Restrictions) (England) (No 4) Regulations 2020 all Licenced premises including The Jolly Hatters must remain closed until 2nd December 2020 at the earliest.

The Police and the Local Authority work closely together and are holding meetings with the Premises Licence holders, EI Group to establish what their plans are moving forward anticipating the re-opening of this premises.

It may be that a Licensing Review is required prior to the re-opening. If this is the case, would you be willing / able to either attend at the hearing or submit representation with regards to the issues you have experienced from these premises

I would appreciate if you could reply to me via the above email with details of your experiences and issues. Alternatively you may contact your Local Authority Regulatory Compliance Officer or me on the following telephone numbers:-

Denton, Audenshaw and Mossley:
Tameside District

Rebecca Birch
PC Martin Thorley



Regards

14627 Thorley | PC
District Licensing Officer for Tameside District



DELEGATED AUTHORITY

LICENSING ACT 2003

I, the Chief Constable of Greater Manchester Police, hereby authorise and delegate powers conferred upon me by:

Licensing Act 2003 ("the Act")

With regard to the following functions and responsibilities under the aforementioned Act:

All functions under the Act where the Chief Officer of Police acts as a Responsible Authority

To:

Police constable (or higher ranking officer), Divisional Partnership Team, Greater Manchester Police;

Police constable (or higher ranking officer) (Licensing Lead), Integrated Delivery Team, Greater Manchester Police;

Police constable (or higher ranking officer), Alcohol and Licensing Lead, Neighbourhoods Confidence and Equality, Greater Manchester Police

This delegation revokes all previous delegations under the Act and shall remain forever in force until revoked by the Chief Constable of Greater Manchester Police.

Signed: 

Dated: 30 June 2016.

**Ian Hopkins QPM
Chief Constable
Greater Manchester Police**

Martin Thorley

From: [REDACTED]
Sent: 09 December 2020 13:08
To: Martin Thorley
Subject: Communication with Derick Cooper 0852hrs 9th September 2020

Good morning Derick.

Have you put anything in place for Jolly Hatters with regards to the showing of football?

As we discussed this form of entertainment is a risk to the premises and would appear to be what is attracting the issues to the premises.

We have a window this weekend as no utd or city games.

Please could you let me know your thoughts.

PC 14627 Thorley.

Thanks

Incident CW BK: 062207-0112020

Incident Created Date Short Date	Incident Created Time	Incident Closed Date Short Date	Incident Closed Time	Grade	Least incident code & description	Parent Value	Best	Change code & description	Quarter code & description	Title	Details	Contact Comments	Created by	Incident Address Location House Number	Incident Address Location Building	Incident Address Location Street	Incident Address Location District	Incident Address Location Area	Incident Address Location Postcode	Incident Address Location County	Incident Address Location Easing	Incident Address Location Neighbouring
06/11/2020	18:51:06	04/11/2020	20:19:21	1.3	P01 - Police Generated or Resourced Activity - (Opening Cuts)	0	G172	091	L17	COVID			70796	119	JOLLY HATTERS	TOWN LANE		DEPTON	M14 2DU	TAMESIDE	200713	214744

details log subjects police employees locations objects documents linked events
References: 002287-05112020 Investigation Officer: Events **3**
Category: Incident Access Level: Quest
Stage: Closed

- [eProctortool](#)
- [Add to eProctortool](#)
- [Access](#)
- [Create Linked Event](#)
- [Visualization](#)
- [View Network Diagram](#)

details qualifiers closure

Description

COVID Breach

Reporting Person
CV 70795 TAYLOR

Recording Person
Enter (see Note)

Investigating Officer
Emergency Telephone Call (999)

How notified to police

Notifier's phone number

Notifier's email address

Date/Time Reported
04/11/2020 18:50 GMT

Occurrence
On On or about On up before Between

Occurrence Start
GMT

Occurrence End
GMT

Incident Location
119, JOINTLY HATTERS TOWN LANE DENTON

Initial Type
P91

Grade
3

details **by** **subjects** **police employees** **locations** **objects** **documents** **linked events** **Events**
 Reference: 000005-3400200 Investigation Officer: [redacted] Access Level: Overt
 Category: Incident Stage: Closed

details **qualifiers** **closure**

- * [evidencebook](#)
- [Add to evidencebook](#)
- [Actions](#)
- [Create Linked Event](#)
- [Visualisation](#)
- [View Network Diagram](#)

Description

ASB - group outside pub. Inf says there are approx 20 persons in a mixed group, they have come from the pub, which is now closed and been there for approx 20 mins, and inf says he has heard mixed voices and seen some pushing and shoving, he thinks that it more high spirits due to drinking and it being a bank holiday rather than fighting or arguing. Inf says some cars have pulled up and been talking to people on the street and then made off.

Reporting Person: [redacted] [\[i\]](#)

Recording Person: CIV 60273 RYAN [\[i\]](#)

Investigating Officer: [redacted] [\[i\]](#)

How notified to police: [redacted] [\[i\]](#)

Notifier's phone number: [redacted] [\[i\]](#)

Notifier's email address: [redacted] [\[i\]](#)

Date/Time Reported: 31/08/2010 [\[i\]](#) 06:01 BST [\[i\]](#)

Occurrence: [redacted] [\[i\]](#)

Occurrence Start: [redacted] [\[i\]](#) GMT [\[i\]](#)

Occurrence End: [redacted] [\[i\]](#) GMT [\[i\]](#)

Incident Location: 119, POLLY HATTERS, TOWN LANE, DENTON, [\[i\]](#)

Initial Type: D01 [\[i\]](#)

Grade: 3 [\[i\]](#)

On: On or about On or before Between

details **by** **subjects** **police employees** **locations** **objects** **documents** **linked events** **Events**
Reference: 000273-1600200 Investigation Officer: Over
Category: Incident Access Level: Over
Stage: Closed

- eNodebook
- Add to eNodebook
- Actions
- Create linked event
- Visualisation
- View Network Diagram

details **qualifiers** **closure**

Description

domestic male and woman fighting

Reporting Person

Reporting Person

Investigating Officer

How notified to police

Notifier's phone number

Notifier's email address

Date/Time Reported

Occurrence

Occurrence Start

Occurrence End

Incident location

Initial Type

Grade

Reporting Person	CV 67702 GRIME
Reporting Person	CV 67702 GRIME
Investigating Officer	Enter last four...
How notified to police	Emergency Telephone Call (999)
Notifier's phone number	[REDACTED]
Notifier's email address	[REDACTED]
Date/Time Reported	16/09/2020 01:07 BST
Occurrence	On
Occurrence Start	16/09/2020 01:07
Occurrence End	16/09/2020 01:07
Incident location	119, JOLLY HATERS, TOWN LANE, DENTON, C01
Initial Type	C01
Grade	1

details **log** **subjects** **police employees** **locations** **objects** **documents** **linked events** **events**
Reference: 0M148-1506208 Investigation Officer: [redacted] Events: 0
Category: Incident Access Level: Quiet
Stage: Closed

- ↑ eProduction
- ↓ Add to eProduction
- Address
- 🔍 Create Linked Event
- 🔍 Visualization
- 🔍 View Network Diagram

details

qualifiers closure

Description

Drug dealing outside
Social distancing not be adhered too again, but I guess they all must live together in a group of 30 lads
They've allowed a large group to watch city this evening indoors but the lights are off and doors shut so it looks like its closed, but its
There's been a fight outside as they all got thrown out.
The landlord was sneezing and trying to fight a large group walking down the middle of the road, the landlady is just screaming outside

Reporting Person

Recording Person

Investigating Officer

How notified to police

Member's phone number

Member's email address

Date/Fine Reported

Occurrence

Occurrence Start

Occurrence End

Incident Location

Label Type

Grade

🔍

🔍

🔍

🔍

🔍

details **log** **subjects** **police employees** **locations** **objects** **documents** **linked events** **Events**
Reference: 000632-08024200 Investigation Officer: **0**
Category: Incident Across Level: **0**
Stage: Closed Overt

- Productionbook
- Add to Productionbook
- Access
- Create Linked Event
- Visualisation
- View Network Diagram

details qualifiers closure

Description

breach of covid @ 2258 each report RN1-9937-20-0806-C
Group of young adults no social distancing Cars pulling
up outside selling drugs to them. One is a black Mercedes
They are then buying the drugs from the cars which are
pulling outside then going in the pub itself Lots of noise
from front outside and inside too as the front doors are
wide open Tim reporting this each week its always bad on
a Friday and Saturday with the same group.

Reporting Person

CIV 72029 NADDEEM

Enter lead here

Email to the Police

08/06/2020 0402 BST

On: Or: Or: Or:

14 08/07/2020 GMT

14 08/07/2020 GMT

119, KOLLY HATTENS, TOWN LANE, DENTON,

POL

Grade 3

Occurrence Start

Occurrence End

Incident Location

Incident Type

Grade

